

All of Avant's tests include a Speaking section. Some tests also include a Listening section. For ease of use, we recommend that USB headsets with microphones be used for both of those sections. Other headset and microphone options may work, but may require more preparation steps by your local IT representative. Problems associated with non-USB headsets are more difficult for Avant IT representatives to troubleshoot because they are more dependent on the local computer configuration.

Configuring Headsets

Testing and configuring of the headsets is best done as a part of the Technology Check. It is recommended that an IT representative perform this test for each computer that will be used for testing. Configuring a USB headset may be as simple as plugging it in, which should be done prior to starting the Technology Check.

The Technology Check includes a check of audio streaming and recording. If either of those checks fails, it will be necessary to check the computer's **Sound** configurations.

Instructions for configuring **Sound** are available through the computer's operating system Help option. On the configuration screens, make sure that the headset is selected and the volume levels are appropriate.

Using the Headsets

The Testing Coordinator should ensure that arrangements have been made for the headsets to be plugged in **before** starting the test and that test takers know how to use the in-line controls on the headsets (if equipped with them).

Need Help?

Avant Assessment Support Representatives are available:

- Monday – Friday, 5:00 a.m. to 5:00 p.m. Pacific Time
- Phone: Toll Free: 1 + (888) 713-7887
- Email: support@avantassessment.com