

ELPA USB HEADSET HELP

ELPA Help Desk: Phone: 888-718-7887 Email: oelpasupport@onlinells.com

This guide is for LLS-UAC headsets used with Mac OS X



1. Make sure the headset is plugged into a USB port on the computer.



USB Cable



USB Plug - on an iBook

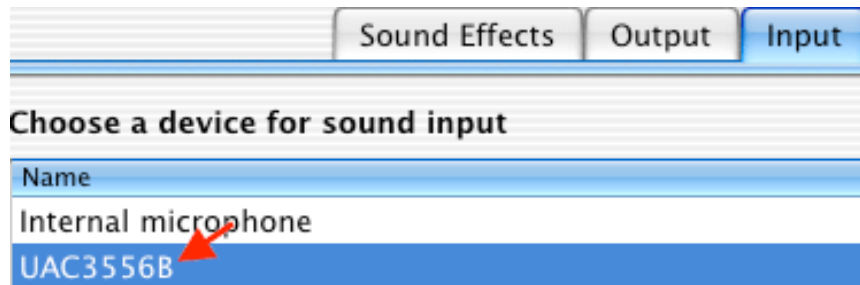
2. Make sure the headset is set as the default 'Input' device:
 - a) Click the **blue apple** (🍏) icon in the upper left-hand corner of the computer screen. Then select **System Preferences**.
 - b) In System Preferences, click the **Sound** icon (see below).



- c) In Sound click the **Input** (Sound Effects Output Input) tab.

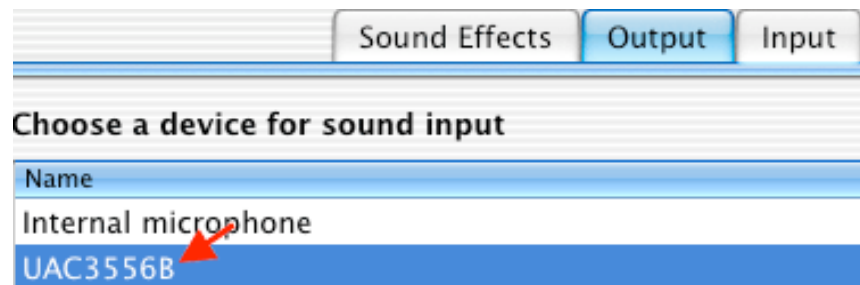
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- d) In the **Choose a device for sound input** option box make sure the **LLS-UAC Headset** is selected for input (see below):



- e) Click **Output** () tab.

- f) In the **Choose a device for sound input** option box make sure the **LLS-UAC Headset** is selected for output (see below):



- g) With the **Output** tab still selected set the **Output volume** slider to at least 50%. Also make sure the **Mute** box is NOT checked. (see below)



- h) **Close the Sound menu panel** by clicking the red button on the top left corner of the window (see below):



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- i) Navigate to the **audio check recording tool** then press the **settings** button (see below). *This is located on page 4 of the diagnostic wizard and also the first page of the Practice Field test.*



- j) In the Macromedia Flash Player Settings box, make sure the **Microphone** is set to **LLS-UAC Headset** (see below):



- k) With the Macromedia Flash Player Settings box still displayed, speak into the microphone. A **green/yellow** bar should appear as you speak. This indicates that the headset's mic is working. Adjust the **Record Volume** slider until the green bar reaches approximately 50% when you speak into it (see below).



- l) The headsets should now be working. If you were still not able to record, try repeating this tutorial with a different headset and/or different computer.

If you continue to have trouble feel free to contact the ELPA Help desk at (888) 718-7887 or oelpasupport@onlinells.com.